

TERMS AND CONDITIONS OF SALE AND STORAGE

Conditions of Sale

Technical and Dimensional Modifications

Nova Pubblicità reserves the right to modify the technical-dimensional characteristics of products and their prices at any time.

Orders

Customers must verify product availability with the sales office before placing an order.

Order Submission

Orders must be submitted in writing via email to materika@novapubblicita.com or through the e-commerce portal and are binding for the buyer.

Order Acceptance

The contract is finalized only after confirmation by Nova Pubblicità or when Nova Pubblicità has executed the received order.

Delivery and shipping

Delivery Terms: Agreed delivery times are indicative, unless otherwise specified in writing between the parties. Orders may be fulfilled through partial and subsequent deliveries. Nova Pubblicità's obligation is considered fulfilled upon delivery of the goods to the carrier, even if transport costs are covered by Nova Pubblicità. Following the delivery of goods to the carrier, Nova Pubblicità is not liable for damages resulting from delayed or failed delivery.

Transport risks and responsibility

Transport-related risks are always borne by the buyer, even when transport is at the seller's expense or the carrier is appointed by the seller.

Packaging

Quantities will be fulfilled in packages or multiples thereof at the discretion of Nova Pubblicità.

Claims and warranty

Any defects or non-conformity of the goods relative to the order must be reported to Nova Pubblicità in writing within eight days of receipt. After this eight-day period, all rights to contest by the buyer will be forfeited.

Warranty

Product warranty is valid only if products are used with power supplies and accessories provided by Nova Pubblicità and used in accordance with the technical data sheets and current regulations. No liability is accepted in the event of improper use.

Check the expiration date of the double-side adhesive taper for fixing

Modules and Strips do not have an expiration date themselves but systems equipped with double-sided adhesive for fixing, storage should not exceed the manufacturer's specified period (typically 1 to 2 years) to prevent loss of adhesive effectiveness.

Returns

No returns are accepted without prior authorization from Nova Pubblicità. Materials will be accepted "carriage paid" and credit will be issued exclusively for materials received in good condition.

Storage

Store LED modules and strips in environments with compatible temperature and humidity

To ensure proper operation and expected lifespan, LED modules and strips must be stored in environments with temperatures between -25°C and +60°C and humidity between 0% and +80%.